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USER GUIDE

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# Meet Palm

## Live In The Moment

Palm celebrates the freedom and choice to be both connected and present. Specially designed for life on the go, it helps you connect how and when you want so you can be in the moment when life comes calling.

## Live outside the screen

There's a time to lean into our devices and a time to lean into the world. Palm is for those moments when you are more engaged in real life than your device—but that doesn't mean you don't want to message your best friend, take a picture of an amazing restaurant, or text friends to join you. Palm keeps you connected, not consumed.

## Get right to it

Palm is designed for quick action to get you what you need in the moment—whether it's to post, pay, listen, or break a sweat. Get everything you want faster with a mobile device that acts like a personal assistant, not a mini computer. Want something? Just use your voice to ask.

## Super Smart, Not Super Sized

Palm is designed for action—put it into your smallest pocket, wear it on your neck or slip it into your yoga pants. About the size of a credit card and light enough to forget about, you can take your connectivity with you everywhere – from the treadmill, to the beach, to your little black dress. Water resistant and discreet, Palm is perfect for adrenaline junkies, modern minimalists and anything in between.

## Life Mode

Palm is designed to bring people out of their tech and into their lives. With Life Mode, we're reimagining how we interact with the physical and digital world—never compromising one for the other. Palm is specially designed for life on the go and helps you connect how and when you want. Connect on your terms. See how it works on page 6.

## Quick Action

Palm is designed to help get to what matters quickly through voice, quick action menus, and the gesture pad. Play music, create events, reply to texts, or get directions with minimal screen tapping. See how it works on page 7.

## Navigation Simplified

Easily navigate the device with the use of the touch button. See how it works on page 8.

## Face Recognition

Your Palm is meant to be secure but still easy to use while on the go. With Face Recognition, your unique look can unlock your device in a flash. See how it works on page 9.

## Fleksy Keyboard

The Fleksy keyboard enables gestures to make sure your typing as easy as possible. See how it works on page 10.

# Life Mode

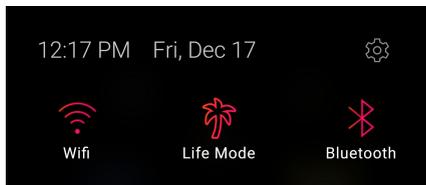
Life Mode helps you live in the moment and minimize digital distraction

Palm was designed to help you be connected, but present. Life Mode helps you live in the moment but keeps your digital life available when you need it.

When Life Mode is enabled, you will not be bothered with calls and texts as long as the screen is off. Catch up on your notifications just by waking the screen. By default, texts and calendar reminders will be pushed when you wake your device. You can choose additional apps to be pushed in Life Mode's advanced options menu.

## Enable/Disable Life Mode

1. Swipe down from the top of the display to view quick settings.
2. Tap Life Mode to toggle On/Off.



## Life Mode timer

The Life Mode timer allows you to temporarily suspend Life Mode to maximize your device performance when you need it most.

Expecting a text or phone call? You can disable Life Mode for a designated time as you wait. Life Mode will automatically resume when the time is up.

When a Life Mode timer is in progress, a notification will appear that shares time remaining before Life Mode resumes.

## Advanced options

You can enable additional apps to push notifications when you Palm wakes. To do this, go to Settings > Life Mode > Advanced Options. Select apps on the list to allow notifications when your device wakes.

## Battery Impact

Life Mode limits usage of antennas, which substantially increases the battery life of your device.

# Quick Action

Palm was designed to help you get to what matters quickly. Start a playlist, call a friend, or send a message with just a couple of taps.

Quick Actions enable you to instantly access the most important part of your apps while on the go. You can easily access actions through action menus, the gesture pad, and voice.



## Quick Action Menu

Long press an app on the home screen to view the most helpful shortcuts for each app. You can also add/ remove/ reorder the actions on this screen by clicking the manage gear.

Add a Quick Action:

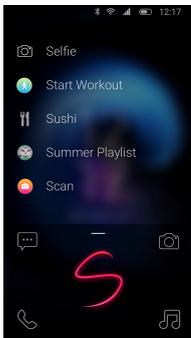
1. Find an app on the Home screen or scroll down to the app drawer.
2. Long-press the app shortcut to bring up its action menu.
3. Tap Manage  > Add.
4. Tap a quick action from the list to add to the action menu.
5. Tap the touch button to return to the action menu.

Remove an Action:

1. Find an app on the Home screen or scroll down to the app drawer.
2. Long-press the app shortcut to bring up its action menu.
3. Tap Manage  .
4. Swipe a Quick Action to the left and tap Delete.
5. Tap the touch button to return to the action menu.

# Gesture Pad

The Gesture Pad allows you to quickly search any shortcut on your Palm from your lock screen. To display the Gesture Pad, swipe your finger up from the bottom drawer on the lock screen.



How to use:

Open Gesture Pad and draw a letter with your finger. A list of apps and Quick Actions will appear based on the letter you draw. Tap the action to launch.

Example: Draw an “S” on the Gesture Pad to quickly access “Start Workout” for a fitness event or play your “Summer Playlist”.

# Voice Search

Your Palm is voice-enabled. Simply double-tap the power key to use voice to initiate actions. You can open an app, send a message, play a song, or more.

# Navigation simplified

## Quickly navigate your Palm using the touch button

Your Palm has a touch button below the screen to quickly navigate around the device. To navigate:



Single-tap: Go back

Double-tap: Go home

Long-press: Open task-switcher

Your Palm also has a virtual navigation bar to navigate your device for back, home and task-switcher. To maximize display space, you can configure the bar to auto-hide:

1. Go to Settings > Advanced Features > Navigation
2. Turn on the switch for “Auto-hide Navigation Bar”

Don't worry, you can always swipe up from the bottom of the screen to quickly use the navigation bar!

# Face Recognition

Use face recognition to unlock Palm with your unique look.



To easily unlock your device on the go, you can setup Face Recognition as an unlocking mechanism to keep your device secure. Follow the steps in the Setup Wizard, or configure it later with the steps below:

## Add a Face

To add your face to Face Recognition:

1. Access device settings.
2. Tap Face Recognition. If you have previously set up a device security lock you will be prompted to enter your PIN or pattern.
3. Tap Add face data and follow the prompts to register your face.

## Remove a Face

You can always remove your face data. To remove your face from Face Recognition:

1. Access device settings.
2. Tap Face Recognition and enter your PIN or pattern.
3. Tap Remove face data and follow the prompts to remove your face.

## Face Recognition Settings

Manage how you use Face Recognition.

1. On the Home screen, scroll down and tap Settings.
2. Tap Face Recognition and enter your PIN or pattern.

Face unlock: Turn Face Recognition On/Off.

Face unlock when screen turns on: Use Face Recognition to unlock your Palm when the screen turns on.

# Fleksy Keyboard

Use gestures for quicker and easy typing

When typing...

**Swipe-right:** Swipe right to add a space. Swipe twice to add punctuation.

**Swipe-left:** Swipe left will quickly delete the last word you typed. Use backspace to delete characters.

**Swipe-down:** After typing a word, swipe down to quickly cycle through alternative words. If you want to revert to the original spelling, swipe up!

**Swipe-up:** Fleksy will auto-correct words as you type. Swipe down to quickly cycle through alternative words. If you want to revert to the original spelling, swipe up.

**Long-press:** While typing, long press to quickly see numbers and symbols. Drag your finger to the symbol you wish to input and release.

**Voice-typing:** Tap the microphone  and speak to quickly use voice-to-text functions.

For a more detailed tutorial on how to use the Fleksy Keyboard, launch the app and go to Menu > Tutorial. The device keyboard is powered by:



## Quick Launch

Need quick access to Voice Search? Simply double-press the power button to quickly initiate a voice search. If you would like to re-map this action to launch the camera or control volume, you can do so in settings. To manage:

1. Access device settings.
2. Tap Advanced Features > Quick Launch.
3. Tap one of the following to enable:
  - Voice Search:** Press the power button twice to start Google Assistant.
  - Open Camera:** Press the power button twice to open Camera.
  - Volume setting:** Press the power button twice to transfer the volume bar control.

# Getting Started

## Charge the Battery

Your Palm comes with a USB Type-C battery charger.

To charge the battery:

1. Connect the charging head to the USB cable.
2. Plug the charging head into a standard wall outlet.
3. Insert the USB Type-C cable into the charging port on the bottom of your Palm.

Note: We recommend that you leave the device plugged in while you set up your device, download and update your apps, and wait for your contacts, photos, and messaging to sync. You can use the device while it is charging.

## Turn Your Palm On

On the side of Palm there is a single button. Pressing and hold the button until the screen turns on.

## Complete the Setup Wizard

When turning your Palm on for the first time, the Setup Wizard guides you through the initial setup for basic configuration.

## Download your favorite apps

Make sure to download all of your favorite music, fitness, and productivity, social and lifestyle apps! Enjoy millions of the latest Android™ apps, music and more from the Google Play Store app.

## Battery-Saving Tips

- Turn on Life Mode. This allows your device to use minimal battery when you are not using it.
- Turn on Power saving mode.
- Adjust the brightness of the screen to conserve power.
- Turn off automatic data sync in the “Users & Accounts” settings menu on page 43.
- Turn off face recognition

# Familiarize Yourself With Your Palm

Get to know Palm's basic features

## Notification Panel

The Notification Panel is accessible from any screen. To access:

1. Drag the Status bar down to display the Notification panel.
2. Swipe down the list to see notification details.

Tap a notification to open it.

Drag a notification left or right to clear it.

To clear all notifications, tap Clear  under the notifications.

3. Swipe the Notification Panel up or tap the touch button to return to your previous screen.

## Quick Settings

Quick Settings allows you access to certain device functions quicker than using the Settings menu. To access:

1. Display the Notification panel by dragging the Status Bar down.
2. Drag the screen down a second time to view Quick Settings.

Tap a setting to toggle it on/off.

Tap and hold a setting to go to view more related settings in the main settings menu.

3. Drag the screen upward to close Quick settings.

# Lock Screen

Lock your device: Press the Power button to lock the device.

Unlock your device: Press the Power button and then swipe your finger upward on the screen.

# Secure your Palm with a screen lock

From the lock screen of your device, you can quickly access the following:

Camera: Open the camera from the lock screen.

Messaging: Open messaging from the lock screen.

Gesture Pad: Swipe up from the bottom of the screen to access Gesture Pad.

Lock Screen Message: Include a message to display on the lock screen. You can change it in the settings menu.

# Emergency call

Make an emergency call from the lock screen

You can make an emergency call even if the device is locked, allowing anyone to use your device to call for help in an emergency. To access emergency calling from the lock screen:

1. Swipe the screen up to display the Emergency call feature.
2. Tap Emergency Call to open a dial pad.
3. Dial the emergency number (911 in North America) and tap Call .

# Wallpapers

Choose a personal or preloaded picture to set as your lock screen background. To access wallpaper settings:

1. Access device settings.
2. Tap Display > Wallpaper.
3. Choose from Live wallpaper, Photos or Wallpaper.
4. Tap Set lockscreen wallpaper.

# Widgets

You can add widgets—app extensions that run on the Widget Panel. To access your widgets, swipe the Home screen left.

To add a widget to your Palm:

1. On the Home screen, scroll to the bottom and tap Manage.
2. Swipe the screen left and turn widgets on.
3. Tap Add widget.
4. Drag a widget to an open spot on the widget panel, and release it.
5. Tap the touch button to stop managing.

To remove a widget:

1. On the Home screen, scroll to the bottom and tap Manage.
2. Swipe the screen left to reveal the Widget Panel.
3. Touch and hold a widget to activate.
4. Drag to the “X” to delete.
5. Tap the touch button to stop managing.

## Add a Google Account

Use your Google account to access all of the Android system features.

1. Access device settings.
2. Tap Users & Accounts > Add account > Google.
3. Input your credentials to sign in to your account.

## Add an Email Account

For email addresses that work with the Gmail app:

1. Access device settings.
2. Tap Users & Accounts > Add account > Exchange.
3. Input your credentials to sign into your email account.

For any email accounts that do not work with the Gmail app, go to the Google Play store and download another email app.

# Status Bar

The Status Bar persists at the top of your screen to provide device vitals and information.

Status Icons:

- Battery full 
- Battery low 
- Battery charging 
- Mute mode 
- 4G LTE active 
- Signal strength 
- Network not available 
- Wi-Fi active 
- Location service active 
- Missed call 

# Menu Options

Use these command options shared by all apps to fully utilize your device's features.

-  Menu: Tap to pull up a menu of available options for the app.
-  More options: Tap to view more menu options for an app.
-  Share: Tap to share an item in another app.
-  Edit: Tap to edit the item(s) on the screen.
-  Delete: Tap to delete items you select on the screen.
-  On/Off: Tap to turn a setting on or off.

# Apps

Access and arrange apps on the Home screen and app drawer. Organize apps and set up shortcuts. Familiarize yourself with the apps that come preloaded on your Palm.

## Access Apps

Apps are accessible on the Home screen or app drawer.

1. Find an app on the Home screen, or swipe up to view the app drawer.
2. Tap an app shortcut to launch the app.

To return to the Home screen, double-tap the touch button.

# Organize apps

Change the position of app shortcuts on your Home screen and app screen

1. On the Home screen, scroll to the bottom and tap Manage.
2. Press and hold an app to activate, then drag to rearrange app shortcut location. You can drag them from the App drawer to the Home screen and vice versa.
3. When finished, tap back or 'Exit' to escape Manage mode.

# App folders

Use folders to organize app shortcuts on the Home screen or in the App drawer.

## To create a folder:

1. On the Home screen, scroll to the bottom and tap Manage.
2. Drag an app shortcut on top of another app shortcut and hold until it is activated.
3. Drop the app shortcut to create an app folder.
4. Tap the touch button to close the folder.

Name the folder: Tap Unnamed and enter the name of the folder.

## Add app shortcuts to a folder:

1. On the Home screen, scroll to the bottom and tap Manage.
2. Drag the app shortcuts you want into the folder.
3. Tap Exit on the Home screen to stop managing.

## Remove app shortcuts from a folder:

1. On the Home screen, scroll to the bottom and tap Manage.
2. Tap the folder you want to remove app shortcuts from.
3. Drag an app shortcut upward until the Home screen displays, and then drop it in the desired location.

4. Tap Exit on the Home screen to stop managing.

## Remove a Folder

1. On the Home screen, scroll to the bottom and tap Manage.
2. Tap a folder.
3. Drag app shortcuts out of the folder until the folder is removed.
4. Tap Exit on the Home screen to stop managing.

# Camera

## Capture Photos

Capture photos with your Palm.

1. On the Home screen, tap Camera .
2. Look at the screen to aim the camera. The following options are available to you:

Focus: Tap the screen.

Video mode: Swipe the screen left to switch to Video mode.

Switch camera: Tap Switch  to switch between front and rear cameras.

Flash: Tap Flash  on the top of the screen to turn flash On/Off.

HDR: Tap HDR on the top of the screen to turn HDR On/Off.

Filters: Tap Filter  on the top of the screen to choose a filter.

Settings: Tap Menu  on the top of the screen, and then tap Settings to change Camera settings.

Tap Capture  to take a photo. Press and hold Capture to take rapid photos.

## Record Videos

Capture videos with your Palm.

1. On the Home screen, tap Camera .
2. Swipe the screen left or tap Menu  and select Video.
3. Tap Record  to start recording a video.

To pause recording, tap Pause .

To continue recording, tap Resume .

4. Tap Stop  when you are done recording.

## Shooting Modes

Choose from several shooting modes the Camera app provides.

1. On the Home screen, tap Camera .
2. Tap Menu  to see these available shooting modes:

## Rear camera

Photo: Take a photo

Video: Take a video

Manual: Manually set the ISO sensitivity, exposure value, white balance, brightness, and focus.

Pano: Create a wide panoramic image.

Instant collage: Create a quick collage of photos. Snap a couple photos and this mode will put them together in one image for you.

Light trace: Capture light, Capture movement, and Draw light allow you to take artistic photos of moving light, water, and people

Beauty: Add an airbrush effect to smooth out skin.

## Front camera

Photo: Take a selfie shot and apply effects, such as filters and an airbrushed effect.

Video: Take a video and apply filters from your front-facing camera.

Instant collage: Take a couple photos from your front-facing camera and instantly put them together for a collage.

Beauty: Add an airbrush effect to smooth out skin.

# Camera Settings

Configure your Palm's Camera settings.

1. On the Home screen, tap Camera .
2. Tap Menu  > Settings . The following options are available:
  - Size: Set the resolution for your photos. More memory is required for higher resolution photos.
  - Video quality: Set your video quality up to 1080p. More memory is required for videos of higher quality.
  - Video stabilization (EIS): Keep the focus steady when the camera is moving.
  - Grid: Turn a 3x3 grid On/Off to line up a subject on the photo.
  - Media storage: This displays where your photos and videos are stored.
  - Save location information: Save the location information of where you took the photo.
  - Shutter sound: Turn the shutter sound On/Off for when a photo is captured.
  - Reset settings: Restore Camera settings to factory default.

# Access Photos

All of your photos, videos, and screenshots take with Palm are stored in Google Photos. To access Photos:

1. On the Home screen, scroll down to access apps.
2. Tap Google Photos .

# Screenshots

Quickly capture an image of your screen. A Screenshots album will be automatically be created in Google Photos after capturing your first screenshot. To take a screenshot:

1. From any screen, drag your finger down from the Status bar to display the Notification panel, then drag the screen down again to display Quick Settings.
2. Tap Screenshot.

To view the image, drag the status bar down and tap the screenshot notification. You can share or delete the screenshot from the notification panel as well.

To access saved screenshots:

1. On the Home screen, tap Google Photos .
2. Tap Menu  on the top left corner of the screen.
3. Tap Device Folders > Screenshots.

# Clock

The Clock app offers clocks, alarms, a timer, and a stopwatch. To manage these features:

1. Tap Clock  on the Home screen or app drawer.
2. Tap a tab to use one of the following features:

## Alarm

Set alarms, and set when and how they will go off. To set an alarm:

1. Tap Clock  on the Home screen or app drawer.
2. Tap Add alarm .
3. Select the time for the alarm and tap **OK**.
4. Go to the newly created alarm and tap these options to configure:

Repeat: Choose which days of the week to repeat the alarm.

Alarm sound : Choose a sound to play for the alarm.

Vibrate: Choose to allow vibration during the alarm.

Label: Enter a name for the alarm.

## Dismiss or Snooze an Alarm

When the alarm goes off at its set time, several options will be displayed on the screen.

1. To stop the alarm, tap 'Dismiss' on the alarm notification.
2. To postpone the alarm, tap 'Snooze' on the alarm notification.

## Enabling and Disabling an Alarm

To turn an alarm On/Off:

1. Tap Clock  on the Home screen or app drawer.
2. Tap Alarm.
3. Tap the switch next to an alarm to turn it On/Off.

## Delete an Alarm

To delete an alarm:

1. Tap Clock  on the Home screen or app drawer.
2. Tap Alarm, and then tap the alarm you wish to delete.
3. Tap Delete.

# Clock

The clock tab displays the current time in your specific time zone. You can also display the time for cities around the world.

1. Tap Clock  on the Home screen or app drawer.
2. Tap Clock.
3. To add the time from another city in the world, tap the globe icon at the bottom.
4. Select a city and tap Back.

# Timer

To use the timer:

1. Tap Clock  on the Home screen or app drawer.
2. Tap Timer.
3. Use the keypad to set the length of the timer.
4. Tap Start to begin the timer.

Tap Pause to pause the Timer. Tap Play to resume the timer.

Tap Delete to stop and reset the Timer.

# Stopwatch

Use the stopwatch to time events down to a hundredth of a second. To access the stopwatch:

1. Tap Clock  on the Home screen or app drawer.
2. Tap Stopwatch.
3. Tap Start to begin timing.
4. Tap Lap to measure lap times.
5. Tap Pause to end timing.
6. Tap Play to continue timing after stopping the stopwatch.
7. Tap Reset to reset the Stopwatch.

When you're done, share your time on other apps by tapping Share.

# Contacts

Manage your device and account contacts. You have the ability to sync your contacts with your Google Account. To learn more, see “Add Account” on page 43.

## Add a Contact

To add a new contact:

1. Tap Contacts  on the Home screen or app drawer.
2. Tap Add (+), and then tap the following fields to enter information:

Tap the Contact photo at the top to assign a picture. Enter basic contact information such as name, phone number, and email. We suggest that when you add phone numbers to your contact list, you add the area code + the 7 digit number. Tap More fields to enter more detailed contact information.

3. Tap Save  in the upper right corner to save.

## Edit a Contact

Edit contacts by adding, removing, or changing information stored in a contact. To edit a contact:

1. Tap Contacts  on the Home screen or app drawer.
2. Tap a contact.
3. Tap Edit  on the top of the screen.

4. Tap any field to change contact information.
5. Tap Save  on the top right corner to save.

## Link or Unlink Contacts

Link multiple contacts into one contact if you have more than one entry for the same contact. To link a contact:

1. Tap Contacts  on the Home screen or app drawer.
2. Tap a contact.
3. Tap More Options , and then tap Link.
4. Tap which other contact you want to link to this contact.

## To unlink contacts:

1. Tap Contacts  on the Home screen or app drawer.
2. Tap a linked contact.
3. Tap More Options  > View linked contacts.
4. Tap Unlink and confirm.

# Favorites

Mark contacts as Favorites for quicker access in Contacts and other apps. Favorites are displayed at the top of the contact list. To add a Favorite:

1. Tap Contacts  on the Home screen or app drawer.
2. Tap a contact.
3. Tap Favorite  to make contact a favorite.

To remove the contact from Favorites, open the contact and tap Favorite  again.

# Share a Contact

Share a contact through various apps. To share a contact:

1. Tap Contacts  on the Home screen or app drawer.
2. Tap a contact you want to share.
3. Tap More Options , and then tap Share.
4. Choose which app to share the contact through.

# Delete a Contact

To delete contacts:

1. Tap Contacts  on the Home screen or app drawer.
2. Tap Delete .
3. Select which contacts you want to delete, and then tap Ok on the bottom of the screen.

# Contacts Settings

Adjust settings for using the Contacts app. To manage Contact settings:

1. Tap Contacts  on the Home screen or app drawer.
2. Tap Menu  on the upper left corner of the app.
3. Tap Settings to view and adjust settings for the Contacts app.

# Phone

## Make a Call

Make a call using the Phone app.

1. Tap Phone  on the Home screen.
2. You can make a call in the following ways:

**Dial Pad** : Tap  to dial a number to call.

**Favorites:** Tap the Favorites  tab, and then tap a favorite to call.

**Recents:** Tap the Recents  tab, and then tap a recent number to call.

**Contacts:** Tap the Contacts  tab, and then tap a contact to call. You can search for a contact using the search bar or scroll through your contact list to find a contact.

## Answer a Call

A caller's phone number and name (if they are a saved contact) are displayed on the screen when you are receiving a call.

To answer a call, tap Answer  on the incoming call screen.

## End a Call

To end a call, tap End  on the call screen.

## Decline a Call

As the device is ringing, you can decline the call by tapping

Decline  on the incoming call screen.

## Call Volume

Swipe the Status Bar down to reveal the Notification Panel, and then swipe the screen down again to reveal Quick Settings. Drag the volume slider to adjust the volume of the call.

## Speaker, Bluetooth, or Phone

Use your device speaker or Bluetooth headset to hear calls. To toggle between Speaker, Bluetooth, and Phone, tap

Speaker  or Bluetooth .

# Multitasking

During a call, double tap the touch button to access the home screen, where you can open another app.

**Return:** Access the Notification panel by dragging the status bar down, and then tap the call notification.

**Hang Up:** If you are off the active call screen, end the call by swiping the status bar down and tapping “Hang Up” on the notification panel.

# Conference Calls

You can make multiple calls at once and conference them together if your network plan allows. To create a conference call:

1. Call someone through the Phone app.
2. On the active call screen, tap Add call to make a second call.
3. Enter the new number and tap Call . Once the call is answered:

Tap swap button to switch the calls.

Tap Merge to create a conference call.

Tap Manage Conference call to add more people to the conference call.

# Recent Calls

Recent Calls displays your recent calls made, received, and missed. To access:

1. Tap Phone  on the Home screen.
2. Tap the Recents  tab to display calls.
3. Call History: A longer list of calls can be found by tapping Phone  > More Options  > Call History.

# Save a Contact from a Recent Call

Use recent call information to create a contact or update your Contacts list.

1. Tap Phone  on the Home screen.
2. Tap the Recents  tab.
3. Tap the call that contains the information that you want to save to your Contacts list.
4. Tap Create new contact.

# Phone Settings

Manage settings for the Phone app.

1. Tap Phone  on the Home screen.
2. Tap More options  > Settings.
3. Tap a setting to adjust.

# Make an emergency call

You are able to call the emergency number in your area, even if you haven't activated your Palm. To make an emergency call:

1. Tap Phone  on the Home screen.
2. Dial the emergency number (911 in North America) and tap Call .

# Settings

Manage your Palm's connections and settings.

There are a few ways to access settings on your Palm. To access settings:

1. From any screen, pull the status bar down to reveal the device's quick settings.
2. Tap the settings icon in the upper right corner of the screen.

Or

Tap Settings on the bottom of the Home screen.

Or

Tap the Settings app shortcut in the app drawer.

# Network & Internet

Configure your Wi-Fi and network connections.

## Wi-Fi

Connect to a Wi-Fi Network

1. Access device settings.
2. Tap Network & Internet > Wi-Fi.
3. Tap the switch to turn Wi-Fi on. Your device will scan for Wi-Fi networks in range.
4. Tap a network to connect to it. If it is a secured network, enter the network password.

## Add a Network

Connecting to a hidden network

1. Access device settings.
2. Tap Network & Internet > Wi-Fi, and then tap the switch to turn Wi-Fi on.
3. Tap Add network below the list of networks.
4. Enter the Wi-Fi network's information:

Network name: Enter the SSID.

Security: Choose a security option.

Password: Enter the network's password.

Advanced options: Enter Proxy and IP settings.

5. Tap Save.

## Advanced Wi-Fi Preferences

Access advanced Wi-Fi settings, such as open network notifications, Wi-Fi Direct, and more.

1. Access device settings.
2. Tap Network & Internet > Wi-Fi, and then tap the switch to turn Wi-Fi on.
3. Scroll down and tap Wi-Fi preferences > Advanced.

## Mobile Network

Configure your Palm's mobile network and data connections.

1. Access device settings.
2. Tap Network & Internet > Mobile Network. The following settings are listed:  
Mobile data: Tap to turn access to data On/Off.  
Roaming: Tap to turn access to data when roaming On/Off.  
Data usage: Your current monthly data usage is listed here.  
Advanced: Tap Advanced to access more mobile network settings.  
Preferred network type: Choose your preferred mobile network type. LTE is recommended.  
Automatically select network: Your Palm can automatically select a network to connect to. Tap to turn On/Off.  
Network: Your wireless network

# Data Usage

Manage your data usage settings.

1. Access device settings.
2. Tap Network & Internet > Data usage. Your mobile data usage is displayed at the top.

## Data Saver

Turn Data Saver on, and give certain apps unrestricted access to background data.

1. Access device settings.
2. Tap Network & Internet > Data usage > Data saver.
3. Tap the switch to turn Data saver On/Off.

To allow unrestricted data for selected apps, tap Unrestricted data, and tap the switch next to each app.

## Mobile data

Configure mobile data settings. To turn your mobile data On/Off:

1. Access device settings.
2. Tap Network & Internet > Data usage.
3. Tap the Mobile data switch to turn On/Off.

## Billing cycle, Data Warnings, and Data Limits

Set your billing cycle reset day as well as data warnings and limits.

1. Access device settings.
2. Tap Network & Internet > Data usage > Billing cycle.

3. Tap the following to adjust:

**Billing cycle:** Set the billing cycle reset day.

**Set data warning:** Turn data warning On/Off. You will receive a warning when a set amount of mobile data is used.

**Data warning:** Set a data usage amount for the data warning.

**Set data limit:** Turn data limit On/Off. Your mobile data will be turned off when this limit is reached.

**Data limit:** Set a data usage amount for the data limit.

## Network Restrictions

Restrict apps running in the background from using data on selected Wi-Fi networks.

1. Access device settings.
2. Tap Network & Internet > Data usage > Network restrictions.
3. Tap each network to set its restrictive status.

# Airplane Mode

Airplane mode turns off all network connections, including mobile data, Wi-Fi, and Bluetooth. To turn Airplane Mode On/Off:

1. Access device settings.
2. Tap Network & Internet > Airplane mode.
3. Tap the Airplane Mode switch to turn it On/Off.

# Connected Devices

Manage your connections to other devices through Bluetooth, USB cables, and Wi-Fi.

## Bluetooth

Connect your Palm to other devices using Bluetooth to exchange information.

### Turn Bluetooth On/Off

1. Access device settings.
2. Tap Connected devices > Bluetooth.
3. Tap the switch to turn On/Off.

### Pair a new device

1. Access device settings.
2. Tap Connected devices > Bluetooth.
3. Make sure Bluetooth is switched on.
4. Tap Pair new device. A list of available devices to connect to will be displayed. Make sure the device you want to connect to has its Bluetooth turned on.
5. Tap the device and follow the pairing instructions.

# Paired Device Settings

Manage settings for a connection with a device.

### Rename a Device

1. Access device settings.
2. Tap Connected devices > Bluetooth.
3. Tap Device name.
4. Enter the new name and tap RENAME.

The following options may or may not be available to you—depending on the paired device’s features. Tap the checkbox next to each one of these to enable/disable.

Contact sharing: Use paired device for contact sharing.

Phone calls: Use paired device during phone calls.

Media audio: Use paired device when listening to media audio.

HD audio: AAC: Use paired device when listening to HD audio files (AAC).

## Forget a Bluetooth Device

Your Palm can forget its connection with paired devices to remove it from the list.

1. Access device settings.
2. Tap Connected devices > Bluetooth, and then tap the switch to turn on Bluetooth.
3. Tap Settings  next to the paired device, and then tap FORGET to remove the paired device.

# Apps

Manage your apps and notification settings.

## App Settings

Manage settings for individual apps.

1. Access device settings.
2. Tap Apps > See all apps.
3. Tap an app to view and change its settings. The following options may be displayed:

**Uninstall:** Remove the app from your device. (Preloaded apps cannot be uninstalled, but disabled.)

**Disable:** Disable a preloaded app.

**Force stop:** Force stop to restart a malfunctioning app.

**App notifications:** Choose your notification preferences for the app.

**Permissions:** Manage which device features the app has access to.

**Storage:** View app data storage, and clear app data and cache stored on the device.

**Data usage:** View mobile data usage and adjust app data usage settings.

**Battery:** View and manage the app's battery usage.

**Open by default:** Set how the app will launch from links and other defaults.

**Display over other apps:** Allow the app to display on top of other apps you are using.

**App details:** View more details about the app in the Google Play Store.

## App permissions

Manage each app's access to device features, such as Location, Camera, Microphone, and more. To access App permissions:

1. Access device settings.
2. Tap Apps > App permissions.
3. Tap a feature to enable/disable individual apps from using the feature.

## Default apps

View the apps that come pre-installed on your Palm. To view and manage these apps:

1. Access device settings.
2. Tap Apps > Advanced > Default apps.
3. Tap an app to view and manage its settings.

# Emergency alerts

Choose which emergency alerts you want to receive. To access Emergency alerts:

1. Access device settings.
2. Tap Apps > Advanced > Emergency alerts.
3. Tap each alert you want to enable/disable.

To change the alert tone, tap Alert tone.

In this menu you also have the option to turn on vibration in addition to the alert sound.

Note: The master volume settings (vibrate or silent) override the Emergency tone setting.

# Notifications

View and manage notification settings, such as which apps can send notifications, notification dots, and notification sounds.

## App Notifications

Manage notification settings for individual apps.

1. Access device settings.
2. Tap Notifications.
3. Tap an app to configure its notification settings.

## Notification Dots

You have the option of displaying a small dot over an app shortcut for which there is an unread notification. To enable/disable:

1. Access device settings.
2. Tap Notifications.
3. Tap Allow notification dots to turn this feature On/Off.

# Notification Sounds

Choose a default notification sound for all apps sending notifications. To set the notification sound:

1. Access device settings.
2. Tap Notifications > Default notification sound.
3. Select a sound and tap OK.

# Battery

View your battery usage and manage settings.

## Power Maintenance Tips

- Turn on Life Mode. This allows your device to use minimal battery when you are not using it.
- Adjust the brightness of the screen to conserve power.
- Turn off automatic data sync in “Users & Accounts” settings menu on page 43.
- Turn on Power Saving Mode

## Power Saving Mode

Power saving mode reduces screen brightness, adjusts sleep time, and turns off connections to networks, Bluetooth, and GPS. It also limits vibrations and background data, and turns off automatic data sync. To turn Power Saving Mode On/Off:

1. Access device settings.
2. Tap Battery > Power saving mode.
3. Tap the switch to turn On/Off.

Turn on automatically: Tap to set Power saving mode to be turned on automatically at 5% or 20% battery.

# Battery Settings

Monitor battery power usage on your Palm.

To access Battery settings:

1. Access device settings.
2. Tap Battery.

**Battery percentage:** Shows your device’s battery percentage.

**Power saving mode:** Tap to turn Power saving mode on. This will reduce screen brightness and limit connections to mobile data, Bluetooth, GPS, etc.

**Background apps:** Select apps to be disabled from the background when not in use.

**Optimized apps:** View apps that have been optimized for maximum battery life.

**Never optimize:** View apps that should never be optimized for battery life.

**Advanced settings:** Tap to view Advanced battery usage settings.

**Ambient display:** Choose whether to wake screen when you receive notifications or not. Tap Setting > Display > Ambient display > New notifications to enable/disable.

# Display

Manage your display settings, such as brightness, font size, Navigation Bar and more.

## Brightness level

Set the display's brightness level for easier reading or battery saving.

1. Access device settings.
2. Tap Display > Brightness level.
3. Manually set the brightness, or tap Auto.

## Night mode

Night mode tints your screen amber to make it easier to look at in the dark and may help you fall asleep more easily. To turn Night mode on:

1. Access device settings.
2. Tap Display > Night mode > Status.
3. Drag the Intensity slider to adjust the intensity of Night mode.

To set a schedule for Night mode to come on automatically:

1. Access device settings.
2. Tap Display > Night mode.

3. Tap Schedule and choose a custom time, or choose for Night mode to turn on from sunset to sunrise.

## Adaptive brightness

Optimize brightness level for available light.

1. Access device settings.
2. Tap Display.
3. Tap Adaptive brightness to turn the feature On/Off.

## Wallpaper

Set a wallpaper for your lock screen.

1. Access device settings.
2. Tap Display > Wallpaper.
3. Choose from Live wallpaper, Photos, Wallpaper.
4. Tap a picture and tap Set lockscreen wallpaper.

# Advanced Display Settings

Adjust display settings for screen timeout, font size, display size and more. To access these settings:

1. Access device settings.
2. Tap Display > Advanced.
3. Tap the following items to adjust their settings.

**Sleep:** Turn the screen off after a set amount of time.

**Auto-rotate screen:** Tap to turn auto-rotation on/off for the display.

**Font size:** Tap Font size and then drag the slider to set the text size.

**Display size:** Tap Display size and then drag the slider to adjust the size of objects on the screen.

**Screen saver:** Tap Screen saver > Current screen saver to choose what to display as your screensaver. Tap When to start to adjust when the screen saver is displayed.

**Ambient display:** toggle the New notifications switch on to wake screen when you receive notification.

# Sound

Manage the volumes, vibrations, ringtones, and other sound settings.

## Volume

Adjust the volume level for media, alarms, and ringtones.

1. Access device Settings.
2. Tap Sound.
3. Use the sliders for media, alarm, and ring to adjust their volumes.

Volumes can also be accessed in Quick Actions.

## Call Vibrations

You can set your Palm to vibrate while it is ringing.

1. Access device Settings.
2. Tap Sound.
3. Tap Also vibrate for calls to turn vibrations On/Off while ringing.

## Do Not Disturb preferences

Set preferences and priorities for notifications and rules for when Do Not Disturb is activated.

1. Access device settings.
2. Tap Sound > Do Not Disturb preferences to configure the following:

**Priority only allows:** Set priorities for which events will allow for notifications and disturbances. Allow disturbances from Reminders, Events, Alarms, Messages, Calls, and Repeat callers.

**Block visual disturbances:** Block visual notifications with Do Not Disturb. Select to block notifications when screen is On or Off.

## Ringtone

To set your ringtone:

1. Access device settings.
2. Tap Sound > Phone ringtone.
3. Tap a ringtone to select and hear a preview.
4. Tap OK.

You can also set a custom ringtone at the bottom of the ringtone list.

# Notification Sound

Choose a sound for app notifications.

1. Access device settings.
2. Tap Sound > Advanced > Default notification sound.
3. Tap a sound to select and hear a preview.
4. Tap OK.

To add a custom notification sound:

1. Access device settings.
2. Tap Sound > Advanced > Default notification sound.
3. Scroll to the bottom and tap Add ringtone.
4. Select a file to use as your notification sound.

# Alarm Sound

Set the sound played during an alarm.

1. Access device settings.
2. Tap Sound > Advanced > Default alarm sound.
3. Tap a sound to select and hear a preview.
4. Tap OK.

You can also add a custom alarm sound by tapping Add ringtone at the bottom of the ringtone list.

# Storage

View your Palm's storage and how much storage different parts of the device take up.

## Free Up Space

Free up storage room on your Palm by removing unwanted or unnecessary files.

1. Access device settings.
2. Tap Storage > Free Up Space.
3. Choose files to remove from your device.

## Storage Manager

To help free up storage space, Storage Manager removes backed up photos and videos from your device. To turn this On/Off:

1. Access device settings.
2. Tap Storage > Storage manager.
3. Tap the switch to turn On/Off.
4. Tap Remove photos & videos and select from 30, 60, or 90 days to remove photos and videos.

# Security & Location

Manage your lock screen, security, and location settings.

## Google Play Protect

Google scans your apps for harmful behavior.

1. Access device settings.
2. Tap Security & Location > Google Play Protect.

## Security Update

See when your security software was last updated, and manually check for updates.

1. Access device settings.
2. Tap Security & Location > Security update. The date of your last security update is displayed.
3. Tap Check for update.

## Screen Lock

Secure your Palm by selecting one of the following screen locks: Swipe, Pattern, PIN, Password or None. To set a secure screen lock:

1. Access device settings.
2. Tap Security & Location > Screen lock.
3. Tap a screen lock type. Follow the prompts to set up.

## Screen Lock Settings

Configure your Palm's screen lock settings. To access Screen lock settings:

1. Access device settings.
2. Tap Security & Location > Screen lock settings  .  
The following settings can be adjusted:

**Make pattern visible:** Tap the switch to make your pattern unlock visible when you swipe your finger.

**Automatically lock:** Choose how much time to allow until the device locks itself after the screen sleeps.

**Power button instantly locks:** Tap the switch to set the power button to instantly lock the device. If you are using Smart Lock, this does not apply.

**Lock screen message:** Place a message on your lock screen.

# Location

Activate location services, manage app permissions, view location history, and manage other location settings. To turn location services On/Off:

1. Access device settings.
2. Tap Security & Location > Location.
3. Tap the switch to turn Location services On/Off.

## Change Location Mode

To select a location mode:

1. Access device settings.
2. Tap Security & Location > Location > Mode.
3. Select one of the following modes:

**High accuracy:** Determines location using GPS, Wi-Fi, Bluetooth, and mobile networks.

**Battery saving:** Determines location using Wi-Fi, Bluetooth, and mobile networks. Does not use GPS.

**Device only:** Determines location using GPS and device sensors.

## App-level permissions

Choose which apps have access to location services.

1. Access device settings.
2. Tap Security & Location > Location > App-level-permissions.

3. Tap the switch next to each app for which you want to enable/disable location services.

## Show Passwords

Briefly show password text as you enter a password. To turn this feature On/Off:

1. Access device settings.
2. Tap Security & Location > Show passwords.

# Users & Accounts

## Accounts

Set up and manage your Google, email or other social networking accounts. To access account information and settings:

1. Access device settings.
2. Tap Users & Accounts.
3. Tap your account to view its settings.

## Add Account

You can add Google, email, and other social networking accounts. To add an account:

1. Access device settings.
2. Tap Users & Accounts > Add account.
3. Tap an account type.
4. Set up the account by entering your sign-in information.

## Remove Account

To remove an account from your Palm:

1. Access device settings.
2. Tap Users & Accounts.
3. Tap an account and then tap Remove Account.

# Emergency Information

Add medical information and emergency contacts to help first responders in the case of an emergency. This information can be accessed on the lock screen without having to unlock your Palm. To set up emergency information:

1. Access device settings.
2. Tap Users & Accounts > Emergency information.
3. Tap Edit information to edit medical information.
4. Tap Add contact to add an emergency contact.

## Automatically Sync Data

Allow apps to automatically refresh data in the background. To turn this feature On/Off:

1. Access device settings.
2. Tap Users & Accounts.
3. Tap Automatically sync data to turn On/Off.

Note: Turning this feature off substantially increases battery life. Apps will sync when you open them regardless of setting.

# Accessibility

Those with physical disabilities have access to Accessibility services that make Palm easier to use.

**Note:** By using certain Accessibility features, you are allowing the device to:

**Observe your actions:** Receive notifications when you're interacting with an app.

**Retrieve window content:** Inspect the content of a window you're interacting with.

**Turn on Explore by Touch:** Tapped items will be spoken aloud and the screen can be explored using gestures.

**Observe text you type:** Includes personal data such as credit card numbers and passwords.

**Control display magnification:** Control the display's zoom level and positioning.

## Text-to-Speech Settings

Manage settings for your text-to-speech output. To access:

1. Access device settings.
2. Tap Accessibility > Text-to-speech output. The following settings are available:

**Preferred engine:** Your device uses the Google

Text-to-speech engine. Tap Settings  for more options.

**Language:** Choose a language for text-to-speech. The default is the system language.

**Speech rate:** Drag the slider to set how fast the text is spoken.

**Pitch:** Drag the slider to set the pitch of the voice.

**Play:** Tap to play a preview of how text-to-speech would sound.

**Reset:** Reset the speech rate and pitch to default settings.

## Display Options

To make the screen easier to read, there are a number of settings you can adjust. To access Display settings:

1. Access device settings.
2. Tap Accessibility, and scroll down to Display to see these options:

**Font size:** Tap to adjust the size of the text on the screen.

**Display size:** Tap to adjust the size of objects on the screen.

**Magnification:** Tap to use gestures such as triple-tapping, pinching, and dragging two fingers across the screen to zoom and scroll the screen.

**Color Correction:** For those that are color blind, tap to set the colors on the screen.

**Color Inversion:** Tap to switch the text and background color between black and white.

**Large mouse pointer:** Tap to use a large pointer when using a mouse.

## Interaction Controls

1. Access device settings.
2. Tap Accessibility and scroll down to Interaction controls to access these options:
  - Click after pointer stops moving: Tap to turn this feature On/Off. Drag the slider to set the delay time.
  - Power button ends call: Tap the switch to turn this feature On/Off.
  - Auto-Rotate Screen: Tap the switch to turn Auto-Rotation On/Off.
  - Long press delay: Set the recognition time for pressing and holding an item on the screen. Tap to choose a delay.

## Audio & on-screen text

1. Access device settings.
2. Tap Accessibility and scroll down to Audio & on-screen text to access these options:

## Mono Audio

Choose between stereo and mono audio types. To turn mono audio On/Off:

1. Access device settings.
2. Tap Accessibility, and then scroll down to Mono audio.
3. Tap the switch to turn On/Off.

## Captions

Turn on Captions to use subtitles on your Palm. To turn Captions On/Off:

1. Access device settings.
2. Tap Accessibility > Captions.
3. Tap the switch to turn On/Off.
4. Tap the following to adjust caption settings:
  - Language: Choose your caption language.
  - Text Size: Adjust the size of the text.
  - Caption Style: Adjust font color and background color for the text.

## High Contrast Text

Modify the text to have high contrast against the background. To turn High Contrast Text On/Off:

1. Access device settings.
2. Tap Accessibility, and scroll down to High Contrast Text.
3. Tap the switch to turn On/Off.

# System

Manage system settings such as language, date and time, software updates, and more.

## Languages & Input

Manage the language of your Palm as well as text input settings.

### Languages

Add languages to your language preference list. Your Palm will use the next language on your preference list if an app does not support the default language. To manage language settings:

1. Access device settings.
2. Tap System > Languages & input > Languages.
3. To add a language, tap Add language, and then select an available language.
4. Rearrange your language preference order by touching and holding the language menu on the right

side  and dragging it.

To remove a language, tap More Options  > Remove.

Select the language to remove and tap Remove  .

### Virtual Keyboard

Palm's default keyboard is Fleksy. You can choose between Fleksy or other keyboards downloaded from the Google Play Store to use on your device. To manage keyboards:

1. Access device settings.
2. Tap System > Languages & Input > Virtual keyboard > Manage keyboards.
3. Tap each keyboard to enable or disable.

### Google Voice Typing

Google Voice Typing allows you to enter text into fields using your voice. To access Google Voice Typing settings:

1. Access device settings.
2. Tap System > Languages & Input > Virtual keyboard.
3. Tap Google voice typing to configure settings such as languages, voice recognition, speech output, and more.

### Physical keyboard

The device supports physical keyboard connected. And to manage physical keyboards:

1. Access device settings.
2. Tap System > Languages & Input > Virtual keyboard > Physical keyboards.

# Advanced

Use these accessibility features to help with inputting text on your device.

1. Access device settings.
2. Tap System > Languages & Input > Advanced.
3. Tap the following to access more settings:

**Spell Checker:** Tap Spell Checker and then tap the switch to turn it On/Off. Choose a spell checker.

**Autofill Service:** Quickly enter saved usernames, passwords, addresses, credit card information, and more. Palm uses Google Autofill by default. Tap to choose a service to enable. Adjust Autofill settings by tapping .

**Personal dictionary:** Tap to add words to your personal dictionary that you want your device to recognize.

**Pointer speed:** Tap to adjust pointer speed. **Text-to-speech output:** see details in “Text-to-Speech Settings” on page 45.

# Date & Time

Your Palm is set to automatically receive date and time information from your network. If you are outside of network coverage, you can manually set the date and time.

1. Access device settings.
2. Tap System > Date & time. Configure the following:

**Automatic Date and Time:** Tap the switch to enable/disable automatic retrieval of date and time information from your network. If this feature is disabled, you have the following options:

- Set date: Tap to select the current date.
- Set time: Tap to select the current time.

**Automatic Time Zone:** Tap the switch to enable/disable automatic retrieval of time zone information from your network. If this feature is disabled, you have the following option:

- Select time zone: Tap to select a time zone.
- Use 24-hour format:** Tap to display the time in 24-hour format.

# Backup

You can choose to backup your Palm to your Google Drive account. To access backup settings:

1. Access device settings.
2. Tap System > Backup.

# Reset Options

There are a few options for resetting aspects of your Palm, including network, app preferences, and factory reset.

## Reset Wi-Fi, Mobile & Bluetooth

To reset Wi-Fi, Mobile data, and Bluetooth settings:

1. Access device settings.
2. Tap System > Reset options > Reset Wi-Fi, mobile & Bluetooth.
3. Tap Reset Settings and confirm.

## Reset App Preferences

You can reset app preferences, including notifications, permissions, and more. To reset app preferences:

1. Access device settings.
2. Tap System > Reset options > Reset app preferences.
3. Tap Reset Apps.

## Erase All Data (Factory Reset)

You have the option of erasing all data to restore your Palm to factory defaults. By doing this, you are deleting all added data from the device, including Google account settings, system settings, downloaded apps, media (photos, videos, and music) and other files stored on your Palm.

To reset your Palm:

1. Make sure you have backed up any files you want to keep.
2. Access device settings.
3. Tap System > Reset options > Erase all data (factory reset).
4. Tap Reset Phone and follow the prompts.
5. Your device will restart. Follow the setup wizard to set up your Palm as new.

# Regulatory & Safety

Find information about your Palm, including device model, manufacturer name, IMEI, CU reference and more in the Regulatory & Safety menu. To access:

1. Access device settings.
2. Tap System > Regulatory & Safety
3. Tap an item to view more information about your Palm.

# About Phone

Find information about your Palm, including device status, legal information, hardware model, serial number, software version, and more in the About Phone menu. To access:

1. Access device settings.
2. Tap System > About phone.
3. Tap an item to view more information about your Palm.

# Software updates

Check for Android system updates and view update history on your Palm. To access:

1. Access device settings.
2. Tap Software updates. The following is displayed:

**Check for updates:** Tap to check for software updates. The System Update Status is displayed on the bottom.

**Settings:** Tap to access Wi-Fi only, Auto-check internals and Auto down.

**Wi-Fi only:** Software updates will only operate when Wi-Fi is enabled.

**Auto-check internals:** Tap to set auto-check internals by manual, daily, 1 week, 2 weeks or 1 month.

**Auto download:** Toggle the switch on to enable automatically download software updates when connected to Wi-Fi.

**Help:** Tap to view information about Software updates.

# Legal information

## SAFETY AND USE

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

### TRAFFIC SAFETY

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked. When driving, do not use your phone and headset to listen to music or to the radio. Using a headset can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- Do not place your phone on top of the dashboard or within an airbag deployment area;
- Check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from phone RF energy.

### CONDITIONS OF USE

You are advised to switch off the phone from time to time to optimize its performance. Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid, or an insulin pump, etc.. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the phone away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the phone and accessories without supervision.

If your phone has a removable cover, note that your phone may contain substances that could create an allergic

reaction.

If your phone is a unibody device, the back cover and battery are not removable. If you disassemble your phone the warranty will not apply. Disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is 0°C (32°F) to +45°C (113°F).

At over 45°C (113°F) the legibility of the phone's display may be impaired, though this is temporary and not serious.

Do not open, dismantle, or attempt to repair your phone yourself.

Do not drop, throw, or bend your phone.

Do not use the phone if the glass screen is damaged, cracked, or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by Palm Ventures Group and its affiliates and are compatible with your phone model. Palm Ventures Group and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries. Remember to make backup copies or keep a written record of all

important information stored on your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep;
- Take a minimum of a 15-minute break hourly;
- Play in a room in which all lights are on;
- Play at the farthest distance possible from the screen;
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again;
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience

occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

## PRIVACY

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your phone (including the operator) disclaim any liability which may result from improper use of the phone.

## BATTERY

Following air regulation, the battery of your product is not charged. Please charge it first.

For a non-unibody device: Observe the following precautions:

- Do not attempt to open the battery (due to the risk of toxic

fumes and burns);

- Do not puncture, disassemble, or cause a short circuit in a battery;
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C (140°F). Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by Palm Ventures Group and/or its affiliates.

For a non-unibody device with a non-removable battery: Observe the following precautions:

- Do not attempt to eject, replace or open the battery;
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C (140°F). Phone and battery must be disposed of in accordance with locally applicable environmental regulations.

For a unibody device:

Observe the following precautions:

- Do not attempt to open the back cover;
- Do not attempt to eject, replace, or open battery;
- Do not puncture the back cover of your phone;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C (140°F). Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental

regulations.

This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

**CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.**

## CHARGERS

Mains powered chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your phone meet the standard for safety of information technology equipment and office equipment use. They are also compliant with the Eco design directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

## RADIO WAVES

Proof of compliance with international standards (ICNIRP) or with European Directive 2014/53/EU (RED) is required of all phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

**THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.**

Your phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded		
Head SAR	LTE Band 3 + WLAN 2.4G	1.27 W/kg
Body-worn SAR	UMTS 2100 + WLAN 2.4G	1.70 W/kg

During use, the actual SAR values for this phone are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your phone is automatically decreased when full power is not needed for the call. The lower the power output of the phone, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 5 mm. To meet RF exposure guidelines during body-worn operation, the phone should be positioned at least this distance away from the body.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organisations such as the World Health Organisation and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information, you can go to [www.palm.com](http://www.palm.com).

Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the phone will be compliant with the guidelines when used with a headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 5 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorised devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), ensure your network security. These precautions will help prevent unauthorised access to your phone. Your product can store personal

information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details, and network resources.

Note that any data shared with Palm Ventures Group is stored in accordance with applicable data protection legislation. For these purposes Palm Ventures Group implements and maintains appropriate technical and organisational measures to protect all personal data, for example, against unauthorised or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to: – The technical possibilities available; – The costs for implementing the measures; – The risks involved with the processing of the personal data, and; – The sensitivity of the personal data processed.

You can access, review, and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

## LICENSES

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PVG100E/ PVG100EU Bluetooth Declaration ID D038752

The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

This equipment may be operated in all European countries. Google, the Google logo, Android, the Android logo, Google Search™, Google Maps™, Gmail™, YouTube, Google Play Store, Google Latitude™, and Hangouts™ are trademarks of Google Inc. The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License. The text will show when you touch Google legal in Settings > System > About phone > Legal information.

You have purchased a product which uses the open source (<http://opensource.org/>) programmes mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public Licence and Apache Licence.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by Palm Ventures Group

You may download the source codes from <https://sourceforge.net/projects/palmopensource/files/>. The provision of the source code is free of charge from the

internet.

We hereby point out that the end user warranty for infringement IPR is solely limited to the EU/EEA/Switzerland.

If and to the extent that the Product is exported, taken with, or used by end customer or end user outside the EU/EEA/Switzerland any responsibility, warranty or indemnification of manufacturer and its suppliers in regard to the Product expires (including any indemnification in regard to infringement IPR).

## GENERAL INFORMATION

Internet address: [www.palm.com](http://www.palm.com)

Manufacturer: Palm Ventures Group

Address: 461 2nd St #337 San Francisco, CA 94107

Electronic labeling path: Touch Settings > System > Regulatory & safety, you can find more information about labelling.

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have. This radio equipment operates with the following frequency bands and maximum radio-frequency power:

GSM 850/900: 33.5 dBm

GSM 1800/1900: 30.5 dBm

UMTS B1/2/5/8 (2100/1900/850/900): 24 dBm

FDD B1/3/7/8/20: 24 dBm

Bluetooth 2.4GHz band: 12.5 dBm

802.11 b/g/n 2.4GHz band: 20.2 dBm;

Regulatory information Hereby, Palm Ventures Group declares that the radio equipment type PVG100E /PVG100EU is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

[http://www.palm.com/eu\\_doc](http://www.palm.com/eu_doc).

### PROTECTION AGAINST THEFT

Your phone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your phone by entering \*#06# and keep it in a safe place. It may be requested by the police or your operator if your phone is stolen. This number allows your phone to be blocked preventing a third person from using it, even with a different SIM card.

### DISCLAIMER

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your phone or specific operator services.

Palm Ventures Group shall not be held legally responsible for

such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively. This phone may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this phone (“Third Party Materials”). All Third Party Materials in this phone are provided “as is”, without warranty of any kind, whether express or implied. The purchaser undertakes that Palm Ventures Group has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and phones in complying with Intellectual Property rights. Palm Ventures Group will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this phone or in interaction with any other device. To the maximum extent permitted by law, Palm Ventures Group disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by Palm Ventures Group, may be subject to paid updates and upgrades in the future; Palm Ventures Group waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser. Palm Ventures Group shall not be held responsible for the lack of availability of any application, as its availability depends on the country and the operator of the purchaser. Palm Ventures Group reserves the right at any time to add or remove Third Party Materials from its phones without prior

notice; in no event shall Palm Ventures Group be held responsible by the purchaser for any consequences of such removal.

## WARRANTY

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months from the date of purchase as shown on your original invoice.

Batteries and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used;
- Connection to any equipment not supplied or not recommended by Palm Ventures Group;
- Modification or repair performed by individuals not authorised by Palm Ventures Group or its affiliates or your vendor;
- Modification, adjustment or alteration of software or hardware performed by individuals not authorised by Palm Ventures Group;
- Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall Palm Ventures Group or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited to commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or

limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

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